

End Points

Penny Webb, St. Louis

10 Things

I'd Take With Me If I Were Stranded on a Desert Island

1. My maintenance technician. “He’s the guy who can fix anything. He’d be able to build a hut on the beach that looked like Trump Tower just out of reeds and coconuts.”

2. My BlackBerry. “I could still check e-mail, know the weather forecast and blog to all my friends about my experience.”

3. ‘Green gear.’ “My company gives ‘green gear,’ or eco-friendly move-in gifts such as metal water bottles and recycled fiber tote bags, to all of our new residents. These items would come in handy as I attempt to survive on my own and go looking for other signs of civilization.”

4. Family photos. “Currently, they sit on a shelf in my office and inspire me during stressful days. Every time I look at them, I remember why I work so hard. They motivate me to do my best even in difficult circumstances.”

5. Fresh-baked chocolate chip cookies. “Come on, you know you love that smell, too, wafting through the leasing office—and so do our prospective residents.”

6. Our community dog, Sparkles. “Seeing his wagging tail as I stroll around the property makes me smile and adds a spring to my step. I always find time to slow down and pet him, no matter how busy the day might be.”

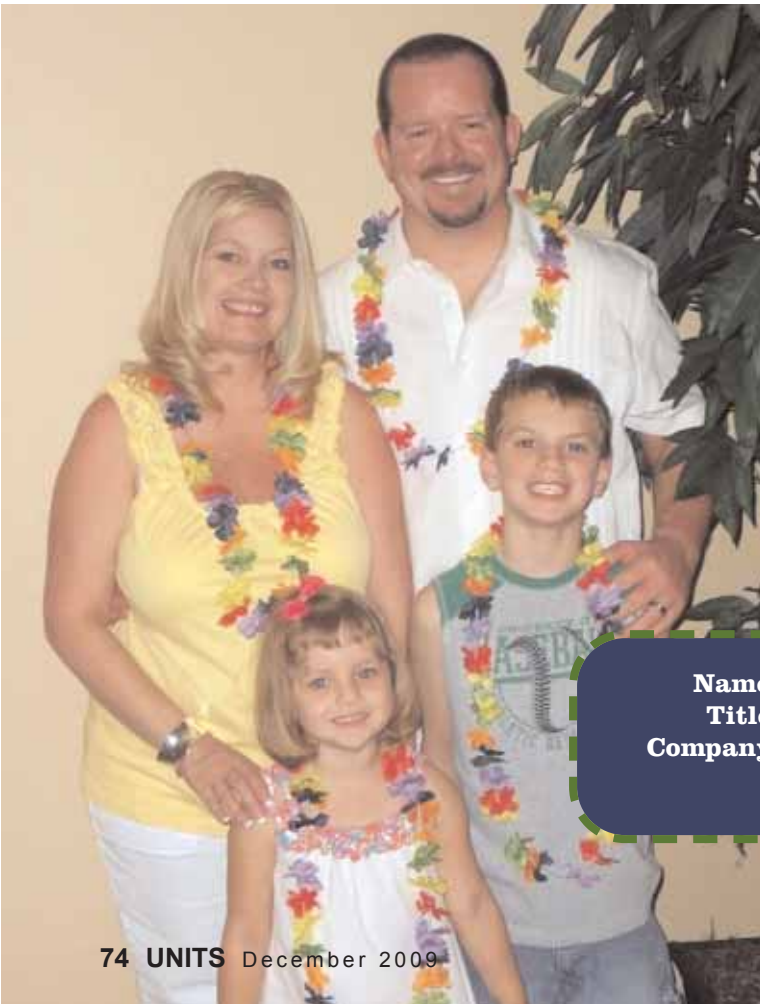
7. My boss. “She is a great mentor and problem solver and I love being able to go to her when needed for another perspective. Two heads are really better than one, especially if you need to build a boat out of banana tree bark on a desert island.”

8. Matches. “It seems basic, but I always keep a small scented candle and matches in my office. The scent makes my office smell fantastic and the glow of the candle adds ambiance. People like to come in and visit me because of the homey feeling it provides.”

9. My residents. “We would create a vibrant community to call home anywhere—even on a desert island. They are what my job is all about.”

10. My sense of humor. “It’s a lifesaver in property management and in other challenging life situations.”

Penny with her husband, Rob, and children, Lily and Jake



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If you would like to be considered for a future *End Points* column, please contact Kerry Sullivan at 703/797-0678 or kerry@naahq.org.